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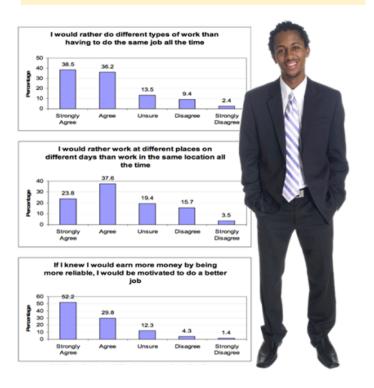
Mayors' Summit on Entrepreneurship
Kauffman Foundation: 7/11/18

WORKERS: Who are they?

Core irregulars 15%



Voluntary irregulars 10%



New irregulars 10%



CHANNELS: Where is irregular work?

Gig work platforms



















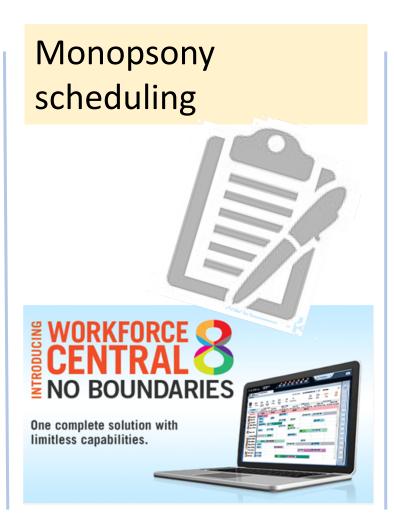




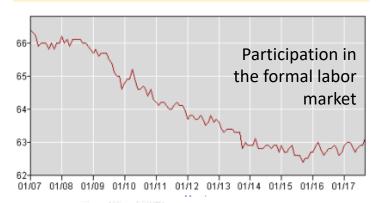








Gray economy



By some estimates, the underground economy now equals up to 10 percent of our GDP.

Harper's: Oct. 2015

REALITY: Free Agents?

2015

Overnight closures





2016

Unilateral pay cuts

This has been a hell of a week. Last Saturday, <u>Uber cut pay</u> to their drivers in over 100 cities. Some cities were cut by 45%. That is a brutal demotion for many people that have stellar ratings. **Medium:** 9th Jan. 2016

DoorDash is trying to keep a lid on costs another way: By paying its drivers less per delivery.

New York Times: 12th Feb. 2016

Instacart, a Startup Worth \$2
Billion, Slashes Pay of Some of Its
Lowest-Paid Workers

Recode: 11th Mar. 2016

Lyft Just Slashed Driver Pay Again, And Everyone's Pissed

Valleywag: Sep. 25, 2014

2017

Algorithmic control



These companies have discovered they can harness advances in software and behavioral sciences to oldfashioned worker exploitation.

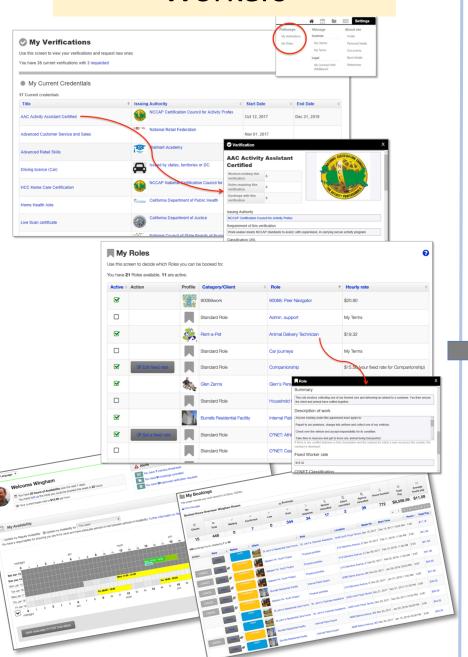
New York Times: Apr. 10, 2017

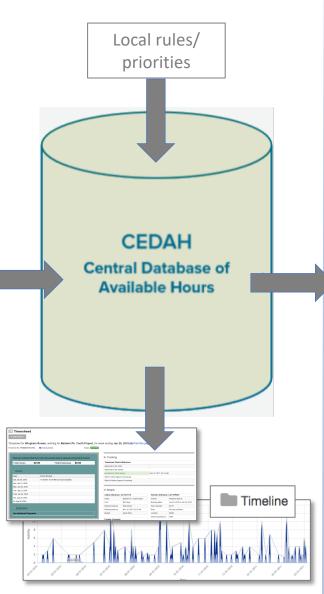
KEY: Better infrastructure

Core requireme	nts for an advanced market for irregular work
User group:	This group must be able to:
Workers	 Determine all possible roles (types of work) for which they are willing to be hired. (Sensitive roles require vetting by an intermediary.) Determine the parameters of bookings they will accept (e.g.: travel distance from home, period of notice, minimum length) and how their pay rate is to be constructed, possibly based on these parameters. Specify hours they want to work; today, tomorrow or weeks ahead.
Employers	 Input a requirement for a particular role/location/time (e.g.: "workers with a valid food hygiene certificate at my café, from 12.00 to 14.30 today"). Instantly see named, fully priced, individuals who are genuinely available/contactable/legally compliant/willing to undertake that requirement. Book chosen worker(s) in a few clicks, all admin. is automated. Create specific roles, which may include a pre-determined pay rate, and cost-effectively induct workers in those roles.
Intermediaries (Agencies)	 Intermediaries can be employment support bodies, commercial recruiters, web marketplaces or any other bona fide body. They vet workers and employers in return for a mark-up built into each transaction, paid seamlessly by the buyer. They are able to partner with each other, on their own terms, to widen opportunities for transactions.
Market generally	 Compliance: all legal controls enforced. Taxation: Tax built into each purchase then deducted. Data: highly granular information on activity, utilization, earnings and outcomes of specific projects freely available.

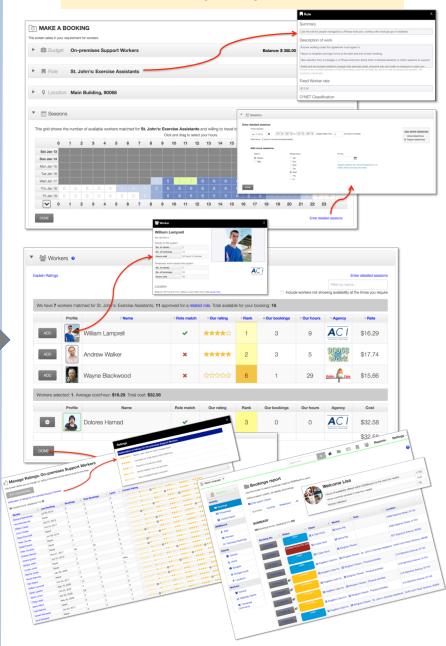


Workers



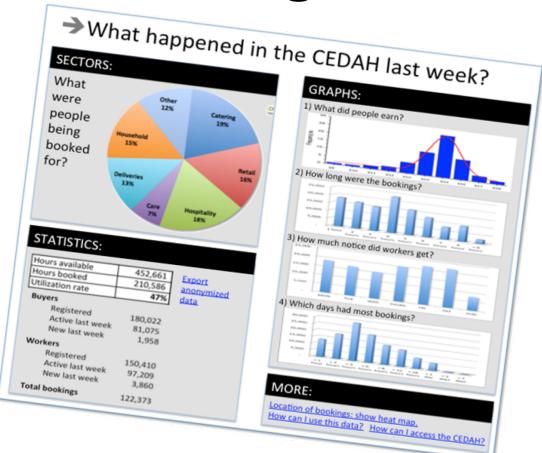


Employers



IMPACT: Access, Services, Big data

- If successfully launched:
 - Attract some activity out of shadows
 - Pre-jobs-ramp
 - Incremental creation of new jobs
 - Push to employer/employee
 - Localized, all-sectors, real-time, data
 - Skills: shortages seen in advance
 - Extent of irregularity clear
 - Personal progression
 - Safety net
 - What are my options if I walk?
 - Bargaining power







Whatever its difficulties, addressing the vast transformation underway in the organization of work seems more relevant than ... hopes of restoring American manufacturing to its 1950s state.



New York Times: Feb. 28, 2017



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